



Enrolment Form – Learn to Swim

Parent/ Guardian Details:

Full Name			
Relationship to student		Phone (Mobile)	
Address			
Email			
Emergency Contact Name		Phone (Mobile)	

Student Details:

Full Name			
Gender		Date of Birth	
Medical details			
Level			
Lesson day/ time			

Full Name			
Gender		Date of Birth	
Medical details			
Level			
Lesson day/ time			

Photography / Videography:

Do you give consent for photos and videos to be taken of your child for promotional purposes and used by the Royal Life Saving Aquatic Academy social media or websites?

Yes / No

How did you hear about us?

- Social Media
- Website
- Friends/Family: _____
- Advertisement
- Other: _____

Seven Hills

78 Best Road Seven Hills 2147
 Email sevenhills@royalnsw.com.au
 Call 02 8814 8637

AquaticAcademy.com.au

Denistone East

47-63 Lovell Road Denistone East 2112
 Email denistoneeast@royalnsw.com.au
 Call 02 9067 3840





Automatic Direct Debit Payments - Ezidebit

- Payments are made via direct debit using a credit card (Visa and MasterCard) or bank account.
- The Ezidebit direct debit authorization form must be completed at the time of enrolment.
- Automatic direct debit payments are charged every four (4) weeks on Monday.
- Initial payment will be charged immediately. _____
- Payments are taken regardless of lesson attendance.
- We are closed on public holidays and fees are adjusted accordingly.

Make Up Lessons

- Fee paying customers will be entitled to a maximum two (2) make up lessons per school term ([NSW school holidays | NSW Government](#)).
- A strict, 2 make up lesson maximum will be provided for each fee-paying customer.
- Customers must use their two (2) make up lessons in the same Term or the subsequent holiday program only.
- Make up lessons are not transferrable. (EG: Cannot be used by a different student to the one that missed the class.)
- Make up lessons are not accrued and cannot be used in a different Term to the lesson missed.
- Make up lessons are no longer valid once a cancellation has taken affect. All make up lessons must be used inside the fee-paying period and any unused make-ups are forfeited after cancelling from our program.

Outstanding Fees

- Failed payments will incur a non-refundable dishonor fee charged by Ezidebit.
- Outstanding fees will result in the member being denied entry to their lesson until the payment has been made.
- If payment has not been made within fourteen (14) days lessons within the program may be cancelled.

Refund/Credit Requests

- All refund or credit applications must be received in writing via email with documentation before missing your first lesson.
- Credits are not available for missed lessons.

Duty of Care

- The Swimming Teachers "Duty of Care" begins when a student is placed in a lesson and ceases at the end of that schedule lesson.
- All students must be collected on time.
- Students under 10 years must not be left unaccompanied at any time whilst in the venue.
- Royal Life Saving NSW/ACT/TAS adheres to the Child Safe Code of Conduct and adopts the Child Safe Policy.

Cancellations

- It is the responsibility of the parent/guardian to complete the cancellation form via our website
- Once payment has been debited, members are required to complete all paid lessons.
- Refunds are not applicable due to non-attendance.

In the Event of an Emergency

- If the facility was to be subject to an emergency evacuation, please follow the directions of staff to the assembly area.

Terms & Conditions of Enrolment Declaration

I have read and agree to the Royal Life Saving Aquatic Academy Swim School Terms and Conditions

Signature _____

Date ____/____/____